

Drake Hosted - Software Availability & Software Update Schedule

Updated 11.26.2019

Software Availability

Drake Tax

When you sign up for Drake Hosted, the current year of Drake Tax will automatically be available in Hosted. Once the new year of Drake Tax is released in early December, it will be added to Drake Hosted. Certain prior years of Drake Tax are available upon request.

Year of Drake Tax	Drake Tax Availability	
	December 1, 2019 - April 15, 2020*	April 16, 2020 – November 30, 2020*
2020		Not available yet
2019	Yes – automatic	Yes – automatic
2018	Yes - automatic	Available on request**
2017	Available on request**	Available on request**
2016	Available on request**	Available on request**
2015 and prior	Not available	Not available

Drake Accounting

When you sign up for Drake Hosted, the current year of Drake Accounting will be made available in Hosted if you purchased a license for it. (If you do not see it in your Citrix Workspace desktop, please contact our Support team.) Prior years of Drake Accounting will be available upon request.

Year of Drake Accounting	Drake Accounting Availability
	January 1, 2020 - December 31, 2020*
2020	Yes - automatic
2019	Available on Request**
2018	Available on Request**

Drake CWU

When you sign up for Drake Hosted, you must request for a prior-year version of Drake CWU to be added. Certain prior years of Drake CWU are available upon request. 2018 was the last year Drake CWU was released.

Year of CWU	Drake CWU Availability
	January 1, 2020 - December 31, 2020*
2018	Available on Request**
2017	Available on Request**
2016 and prior	Not available

Important Notes:

- * Dates are estimated; availability is subject to the actual release date of the software program.
- **Installation of additional years of Drake Tax, Drake CWU or Drake Accounting will increase the amount of storage space used on Drake Hosted. **Storage** is allocated in 5 GB blocks and expands responsively based on use; the storage billing rate will adjust accordingly.
- Customers who signed up for Drake Hosted prior to the dates above may already have additional prior-year programs installed. These prior-year programs will not be removed from Hosted for the applicable accounts.
- Customers can request in writing to have prior-year versions of Drake CWU, Drake Accounting or Drake Tax removed. **IMPORTANT: It is your responsibility to backup all of the data you wish to keep (client files, configuration files, etc...) prior to requesting to have a program removed.** Requests should be emailed by the primary account contact to hosted@drakesoftware.com, and must include confirmation that you have backed up all of the files that you want to keep so that the entire program folder can be removed.
- Use of current and prior year versions of Drake Tax and Drake Accounting are subject to the restrictions of each licensing agreement. Pay-Per-Return (PPR) customers do not have access to prior-year versions of Drake CWU unless license is purchased separately.
- Serial numbers for any licensed versions are available by logging in to the **Drake Software Support Website** > **My Account** > **My Serial Numbers**.

Software Update Schedule

Drake Tax

After the first shipment of each season (around December 1st), that new current year program will be updated nightly through the entire season and up until the release of next year's software - around December 1st the following year. Prior-year programs will be updated as follows:

- Prior-year: weekly
- Two years prior: monthly
- Three years prior: annually

Any urgent software updates will be applied as soon as possible, regardless of the version.

For any of these programs, you can install updates manually from **Tools > Update Manager > Get Updates** within Drake.

Drake Accounting

After the first shipment of each season (around December), that new current year program will be updated nightly through the entire season and up until the release of next year's software - around December the following year. Prior-year programs will be updated as follows:

- Prior-year: weekly
- Two years prior: monthly
- Three years prior: annually

Any urgent software updates will be applied as soon as possible, regardless of the version.

Drake Accounting will automatically install any available updates when the program is started. They can also be installed manually from **Tools > Install Program Updates**.

Drake CWU

The Drake CWU programs are not currently auto-updated. Updates must be manually installed as needed from **Tools > Install Program Updates**.