

CUSTOMER SERVICE SUPPORT

Contact Information

Hours of operation:

Peak Season: mid-January to end of February
6:00 am to 6:00 pm PST, M-F
7:00 am to 4:00 pm PST, Sat

Off Peak Season: March to mid-April
7:00 am to 5:00 pm PST, M-F
8:00 am to 12:00 noon PST, Sat

Off Season: mid-April to mid-January
7:00 am to 4:00 pm PST, M-F

ERO Support	1-800-779-7228
Enrollment Department	1-877-901-5646
Taxpayer Support	1-800-901-6663
24-Hour Automated Support	1-800-455-7228
24-Hour Fax Support	1-858-430-2795
Overturns Fax	1-858-430-3103
Risk Analysis Group	1-800-814-0401

E-mail Support: ralinquiry@sbtpg.com

Website: www.sbtpg.com

Mailing Address: Santa Barbara Tax Products Group Box 261639
San Diego, CA 92196