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No one ever said choosing the perfect tax preparation software was easy. You may have tried one package; you may have tried several. And, over the years, you've learned that the must-have features for one preparer may not matter much to another. We can all agree, however, that what's important is having a package that satisfies both your business needs and your budget.

When deciding on a software package, NATP member Julie Dailey, EA, from Mission, KS had always made the price her main consideration, but she went with a more expensive program this past year. "Despite the learning curve, it's become a good partner for my solo tax business. The program is helping me successfully accomplish all that I need to accomplish as my small business grows. And, their customer support is excellent," she says.

Accuracy of tax preparation software and the increasing complexity of the tax code seem to be growing concerns of many NATP members. "Software companies have a difficult job due to the ever changing tax code," states Anthony DeGregorio from Tinton Falls, NJ. Perhaps that's one reason software companies need to increase their prices. But these price increases concern Earnestine Young from Princeton Junction, NJ. "Increasing bank fees and software fees hinder the tax preparer's ability to charge a reasonable and fair price to the taxpayer for preparation of tax returns," she says. "I believe that because of these price increases, taxpayers will eventually take advantage of free file tax preparation software, which in turn, will cause paid preparers to lose clients."

Earnestine, like others who are unhappy with the high cost of their software, is faced with the decision of whether or not to switch programs next year. For numerous reasons, tax professionals hesitate to make a change, however. "I am 62 and not planning on retiring anytime soon," says Kenneth Klein of Flushing, NY. "I've already been through two painful conversions. Therefore, as much as I want to change to a less expensive software program, I'm hesitant because I don't want to go through all the headaches. I feel like I'm caught between a rock and a hard place," he adds.

Despite the high cost, many preparers are happy with their software and wouldn't dream of switching. "The software I use has enabled my practice to grow significantly over the past three years," says CPA Bill Opaska from Pittsburgh, PA. "I'm able to handle any return with professional confidence. Top-shelf

Since renewals are due soon after the initial filing deadline, it's difficult for them to find answers and make a timely decision. I hope the results of this survey help." Rick Noseworthy from Westminister, MA is looking forward to evaluating the survey results. "Many of us are self-employed and are facing increased health care

and fiduciary software, laser software and related state programs for one price, while other companies list them separately. Most software companies offer discounts based on the date the order is placed. Be sure to research what extra features are included in the price of software.

The shipping date is another important factor. The earlier you receive the package, the more time you'll have to work with it before the rush of tax season arrives. Pending tax legislation or legislation passed close to the end of the year can affect the release of forms, which will affect the shipping date of some programs. With many packages providing web-based downloads for updates, late-breaking legislative changes are less of a problem. The faster your Internet connection, the less time you'll spend downloading updates.

Changing tax software packages can be more difficult than choosing one for the first time. Many software providers have conversion programs that convert the data from your old program to their program. Just like any other software program, conversion programs may contain bugs. Be sure to verify that all information has been transferred correctly.

Remember, as a paid tax professional, you are responsible for the accuracy of the entire tax return, including the correct reporting of all income and expenses. Keep in mind that tax software is not infallible. It's imperative that you understand the complicated rules of alternative minimum tax, net operating losses, and the domestic production activities deduction, to name a few. Some software may require complicated calculations before the correct deduction is entered on the tax return. Relying only on your software and not your knowledge may be a critical mistake.

Eight-four percent of respondents indicated they will use the same software program next year.

support, plus exceptional software, equals a successful tax accounting practice," he adds. Larry Schmitt, EA, of Lansing, MI is so impressed with his software provider that he'll be a customer for life. "I actually found tax software that's fun to use!"

The bottom line is that this profession would be difficult to practice without tax preparation software. And, changing programs is not something tax professionals take lightly. If you have a problem with your current software provider, share your grievances with the company and ask what they're planning on doing to fix the problem. If you don't receive a satisfactory response, change may be in order. But where do you start?

For 25 years, NATP has gathered information about tax software products and compiled them into a supplement to assist you in making an informed tax software decision. The information we've compiled comes from two sources—the software vendors and the NATP members who completed the survey. This year, we received 3,443 member responses to our survey.

Scott Bonacker, CPA, from Springfield, MO observes, "Every year I read discussions among preparers who are considering changing their tax prep software.

costs and other costs that we can't control. The price of my software is one area that I feel I need to review," he says. Following are some of the features Rick will be evaluating to find the right tax software program for his office.

Software packages generally come in two forms. The form oriented style allows the preparer to complete the return in front of the client, many times with supporting worksheets to list the components that make up a line entry. The preparer is usually able to view the return on the monitor, as it would appear on paper. Worksheet oriented programs are set up differently by each software vendor. A preparer who is used to working with forms may find this type a little more difficult at first. Some programs allow a 'heads down' form of data entry that requires only a code number for the data field on the worksheet followed by the numeric and/or alphabetic data. This capability allows a skilled 10-key/typist to enter data without being concerned about matching the data fields on the screen with those on the worksheet.

Price is always a crucial consideration. Some software companies include corporation, partnership

PARTICIPATING FIRMS

2nd Story Software, Inc. 1425 60th St. NE Ste. 300 Cedar Rapids, IA 52402 TaxACT 800.573.4287 319.447.4674 (fax) www.taxact.com Supports all states	Greatland Corporation 2480 Walker Avenue NW Grand Rapids, MI 49544 Great Tax™ 800.968.1099 800.829.1881 (fax) www.greataxpro.com Supports all states	OnLine Taxes, Inc. 724 Jules Street St. Joseph, MO 64501 OLTPRO 816.232.9095 816.676.7680 (fax) www.oltpro.com Supports all states	TaxSlayer Pro 610 Ronald Reagan Drive Evans, GA 30809 TaxSlayer Pro 888.420.1040 706.868.1955 (fax) www.taxslayerpro.com Supports all states
CCH Small Firm Services 225 Chastain Meadows Ct. NW Ste. 200 Kennesaw, GA 30144 ATX MAX® Package 888.455.0183 800.755.7802 (fax) www.atxinc.com Supports all states	HowardSoft® 7852 Ivanhoe Avenue LaJolla, CA 92037 Tax Preparer® 858.454.0121 800.24.TAXES (fax) www.howardsoft.com Supports California only	Petz Enterprises, Inc. 7575 W. Linne Road Tracy, CA 95378 CrossLink 1040 800.345.4337 209.835.2758 (fax) www.crosslinktax.com Supports all states	Taxsoftware.com P.O. Box 347 Glen Echo, MD 20812 Taxsoftware.com 301.320.7080 301.320.1216 (fax) www.taxsoftware.com Supports all states except CA, HI, ID, LA, ME, MA, MN, NH, SC, TN, VT
CCH Small Firm Services 225 Chastain Meadows Ct. NW Ste. 200 Kennesaw, GA 30144 TaxWise® Power Package 888.455.0182 800.755.7802 (fax) www.taxwise.com Supports all states	Intuit (Lacerte Tax) 5601 Headquarters Drive Plano, TX 75024 Lacerte Tax 800.765.7777 214.387.2791 (fax) www.lacertesoftware.com Supports all states	Petz Enterprises, Inc. 7575 W. Linne Road Tracy, CA 95378 CrossLink Multi-Site Online 800.345.4337 209.835.2758 (fax) www.crosslinktax.com Supports all states	Taxware Systems, Inc. 924 W. 9th Street Upland, CA 91786 Wintax 800.877.1065 909.931.3199 (fax) www.taxwaresystems.com Supports all states
CCH a Wolters Kluwer Business 2700 Lake Cook Road Riverwoods, IL 60015 ProSystem fx® Tax 800.739.9998 www.CCHGroup.com Supports all states	Intuit (ProSeries Professional) 5601 Headquarters Drive Plano, TX 75024 ProSeries 800.934.1040 800.685.7036 (fax) http://proseries.intuit.com Supports all states	RedGear Technologies 1265 Sportsplex Drive Kaysville, UT 84037 TaxWorks 800.230.2322 801.529.9199 (fax) www.taxworks.com Supports all states	Thomson Reuters 7322 Newman Boulevard Dexter, MI 48130 UltraTax CS 800.968.8900 800.326.1040 (fax) www.cs.thomsonreuters.com Supports all states
Drake Software 235 E. Palmer Street Franklin, NC 28734 Drake Software 866.670.8474 828.369.9928 (fax) www.drakesoftware.com Supports all states	NTS Services Corp. 205 Enterprise Drive Pekin, IL 61554 TaxVision 800.687.1096 309.353.7176 (fax) www.ntslink.com Supports all states	Tax\$imple, Inc.* 7322 Newman Boulevard Dexter, MI 48130 Tax\$imple 877.274.3721 734.426.4109 (fax) www.taxsimple.com Supports all states *a division of Thomson Reuters	M2M Want to discuss your software issues with other users? NATP's exclusive online community offers members an opportunity to start their own discussion boards and connect with others. Just log on to natptax.com as a member and click on the M2M connection.

When asked how many years they've been preparing taxes, 15% said fewer than 10 years, 23% said 11–20 years, 30% said 21–30 years, and 32% said over 30 years.

Forty-four percent of respondents were the sole employee in their office, while 20% had 2 employees, 11% had 3 employees, and 25% had 4 or more employees.

We also asked how many computer-generated 1040 returns were prepared from January to April 2011. 26% responded the number was fewer than 100, 17% indicated 101–200, 13% stated 201–300, 44% indicated more than 300.

When asked about the most important aspect when choosing a software program, reliability received the most responses (50%), followed by ease of use (21%), customer support (12%), and price (17%).

Sixty-eight percent of respondents either used Drake, ProSeries, ATX™ (1040, 1040 Office, MAX®, MAX® Office, Total Tax Office™), or Lacerte. Eighty-four percent of respondents said they will use the same program next year.

Software brands are listed in the chart to the left if at least one percent of respondents used the program.

Note about e-filing: According to the IRS website, over 101 million returns were e-filed through April 18, 2011. This represents 3 out of every 4 returns filed, an 8% increase from the prior year. Taxpayers who filed for extensions can use e-file until October 17.

User Responses (3,443)

Satisfaction rating based
on a scale of 1-5

1 = Very Dissatisfied
5 = Very Satisfied

Percent of respondents who used the program

Overall satisfaction rating

Compatibility with network

Price

Customer support

Ease of learning

Ease of working with

Ease of installation

Technical support

Conversion package

Accuracy of software in regard to state tax law

Accuracy of software in regard to federal tax law

Timely software updates after state tax law changes/updates

Timely software updates after federal tax law changes/updates

Customer support is most important factor in selecting a tax software package

Ease of use is most important factor in selecting a tax software package

Price is most important factor in selecting a tax software package

Reliability is most important factor in selecting a tax software package

Percent using same program next year

Percent not using same program next year

Percent undecided

Ease of e-filing

Ease of reviewing return within software

Reliability with regard to system bugs, errors, crashes, etc.

	ATX™	Drake Software	Lacerte Tax	ProSeries	ProSystem fx	TaxACT	TaxSlayer Pro	TaxWise®	TaxWorks	UltraTax CS
	12%	27%	11%	22%	2%	4%	3%	6%	5%	9%
	4.29	4.60	4.02	4.23	3.99	4.24	4.57	3.63	3.69	4.18
	4.47	4.62	4.48	4.44	4.26	4.34	4.66	4.06	3.73	4.37
	3.95	4.61	2.47	3.34	2.53	4.45	4.40	3.43	3.95	2.85
	3.93	4.73	3.97	4.09	4.19	3.81	4.64	3.44	4.02	4.39
	4.34	4.43	4.19	4.29	3.95	4.35	4.60	4.02	3.84	4.09
	4.41	4.48	4.28	4.36	3.93	4.29	4.62	3.93	3.84	4.21
	4.58	4.73	4.48	4.54	4.00	4.52	4.73	4.23	3.97	4.36
	4.01	4.65	4.02	4.10	4.25	3.83	4.67	3.46	4.08	4.38
	3.87	4.36	4.18	4.12	4.22	3.79	4.22	3.71	3.20	3.95
	4.03	4.31	4.04	4.12	3.82	3.90	4.50	3.65	3.61	4.32
	4.44	4.63	4.44	4.44	4.49	4.26	4.64	4.11	4.09	4.55
	4.21	4.63	4.12	4.30	3.99	4.13	4.57	3.68	3.86	4.44
	4.38	4.71	4.33	4.41	4.22	4.18	4.68	3.86	4.04	4.51
	7%	24%	5%	4%	10%	5%	24%	18%	9%	13%
	23%	16%	18%	27%	14%	29%	20%	25%	18%	15%
	29%	15%	11%	12%	11%	43%	16%	17%	19%	9%
	41%	45%	66%	57%	65%	23%	40%	40%	54%	63%
	86%	95%	80%	86%	68%	67%	86%	63%	64%	85%
	1%	1%	4%	1%	2%	6%	1%	10%	11%	3%
	13%	4%	16%	13%	30%	27%	13%	27%	25%	12%
	4.75	4.76	4.61	4.66	4.61	4.55	4.79	4.39	4.41	4.64
	4.51	4.54	4.50	4.37	4.38	4.32	4.48	4.19	3.94	4.46
	4.20	4.60	4.12	4.29	4.08	4.17	4.61	3.70	3.48	4.36

Software Vendor Software Program

	PRICE 2011 1040 PACKAGE	PRICE 2011 RENEWAL	PRICE 2011 STATE PACKAGE	PRICE 2011 STATE RENEWAL	PAY-PER-RETURN PRICING	LICENSING RESTRICTIONS	DATE 2010 1040 PACKAGE SHIPPED
2nd Story Software, Inc.							
TaxACT	\$559	\$559	Included	n/a	n	n	1/08/11
CCH Small Firm Services		10% off package price for early renewal	included	included	y	y	11/22/10
ATX™ MAX® Package	\$1,199						
CCH Small Firm Services		20% off package price for early renewal	included	included	y	n	11/22/10
TaxWise® Power Package	\$2,650						
CCH, a Wolters Kluwer Business		call for details	\$465 - \$990	call for details	y	y	12/10
ProSystem fx Tax	\$3,675						
Drake Software	\$1,095 - \$1,495 dep. on pur. date	same as new sale price	included	no additional fee; all states included	y	n	12/01/10
Drake Software							
Greatland Corporation	\$429 - \$2,560 8 pkgs. available	renewal savings available	included	—	y	n	early 12/10
Great Tax™							
HowardSoft®	\$239 for standard level	\$239	\$189 for standard level	\$189	n	n	1/5/11
Tax Preparer®							
Intuit (Lacerte Tax)	\$2,849 (\$3,799 unlimited fed e-file)	15% discount by June 15	\$549	15% discount by June 15	y	y	11/3/10
Lacerte Tax							
Intuit (ProSeries Professional)		early season renewal discounts	all states included with 1040 package	early season renewal discounts	y	n	11/4/10
ProSeries	\$1,549						
NTS Services Corp.	\$400 - \$600	\$400 - \$600	\$400 - \$600	\$400 - \$600	y	n	12/10/10
TaxVision							
OnLine Taxes, Inc.	\$399 - \$899 unlimited	\$299 - \$399	included	included	n	n	12/10
OLT PRO							
Petz Enterprises, Inc.	call for details	renewal discount	included	renewal discount	y	n	12/09/10
CrossLink 1040							
Petz Enterprises, Inc.	call for details	call for details	call for details	call for details	y	n	11/21/10
CrossLink Multi-site Online							
RedGear Technologies	\$2,595	\$1,995 by July 1	included	included	y	n	11/18/10
TaxWorks							
Tax\$imple a div. of Thomson Reuters	\$800	\$695	\$400	\$325	y	y	12/27/10
Tax\$imple							
TaxSlayer Pro	\$995 classic \$1,295 premium	renewal discount	included	included	n	n	12/10/10
TaxSlayer Pro							
Taxsoftware.com	\$299	\$299	included	included	y	n	1/02/11
Taxsoftware.com							
Taxware Systems Inc.	\$1,250	\$1,250	included	included	y	y	12/26/10
Wintax							
Thomson Reuters	\$2,375	\$2,145	\$350	\$350	y	y	11/10
UltraTax CS							

EXPECTED 2011 DELIVERY DATE	NUMBER OF USERS FOR 2010 PACKAGE	% OF RENEWALS FROM 2009 PACKAGE	TOLL FREE NUMBER FOR SUPPORT	HOURS SUPPORT AVAILABLE (EST) DURING TAX SEASON	HOURS SUPPORT AVAILABLE (EST) DURING OFF SEASON	NUMBER OF SUPPORT STAFF DURING TAX SEASON	NUMBER OF YEARS IN BUSINESS	MINIMUM RAM RECOMMENDED	PROGRAM SIZE IN MB (federal only)
1/08/12	n/a	n/a	n	8am - 10pm sa 9am - 7pm; su 11am - 6pm	9am - 6pm	100+	13	refer to your operating system requirements	60mb
11/23/11	32,600	89%	y	Nov. - Dec. 8am - 8pm 8am - 10pm; sa 9am - 6pm	8am - 6pm	250+	19	512mb	492mb
11/23/11	13,000	80%	y	Nov. - Dec. 8am - 8pm 8am - 10pm; sa 9am - 6pm	8am - 6pm	250+	25	512mb	290mb
12/11	250,000+	95%+	y	6:30am - 7:30pm sa 7am - 6pm; su 8am - 4pm	7am - 6pm	450+	98	512mb +	100+ mb
11/25/11	38,000 offices	n/a	n	8am - 10pm sa 8am - 6pm	8am - 9pm	250	34	128mb xp 512mb vista & win 7	200mb
early 12/11	—	—	n	extended hours during tax season	9am - 6pm	—	36+	1gb minimum 4gb recommended	varies dep. on package
1/03/12	n/a	n/a	y fax	11am - 9pm sa 12pm - 5pm as needed	12pm - 7pm	n/a	32	256mb	60mb for max configuration
11/03/11	40,000+ firms	—	y	9am - 9pm; sa 11am - 5pm su 12:30pm - 5pm	9am - 8pm	170	29	2gb for 32-bit OS 4gb for 64-bit OS	600mb for 1040 + 1 state
11/03/11	67,000 firms	95%	y	8am - 10pm; sa 11am - 6pm su 12pm - 5pm	9am - 8pm	79	27	1gb +	55mb
12/10/11	600	98%	y	9am - 10pm	9am - 6pm	30	20	1gb	n/a
12/11	n/a	n/a	y	8am - 12am	8am - 6pm	50+	12	2gb	40mb
12/08/11	—	89%	y	24/7	10am - 7:30pm	100+	36	128mb	50mb
11/19/11	—	93%	y	24/7	4am - 7:30pm	100+	36	n/a	n/a
11/14/11	20,000	87%	y	7am - 11pm; sa 9am - 8pm select su 11am - 3pm	10am - 7pm	100	39	1gb	600mb
12/31/11	—	91%	y	8:30am - 7pm	8:30am - 5pm	varies by month	28	1gb	150mb
12/09/11	8,000+	95%	n	8am - 10pm	8am - 5pm	100+	40+	512mb	250mb
1/02/12	—	—	n	6am - 12am (until 3am on deadlines)	9am - 7pm	—	17	no minimum	web based less than 1mb
12/26/11	—	90%	y	9am - 9pm	11am - 8pm	—	31	—	150mb
11/11	22,000+ firms	95%	y	9am - 10pm; sa 9am - 6pm select su 10am - 6pm select su 9am - 12am w/deadlines	9am - 8pm select sa & su	250+	32	1gb	50mb 1040 federal

Software Vendor Software Program

	ADDITIONAL COST FOR ELECTRONIC FILING SOFTWARE	ADDITIONAL COST PER ELECTRONICALLY FILED RETURNS	DIRECT FILING OR SERVICE BUREAU	EXTRA COST FOR E-FILING STATE RETURNS	CONVERSION PACKAGE AVAILABLE	COST OF CONVERSION PACKAGE	VERSIONS AVAILABLE: DOS, WINDOWS 3.1, 95, 98, 2000, NT, ME, XP, WINDOWS SERVER 2003, VISTA, WINDOWS 7	RECOMMENDED OPERATING SYSTEM
2nd Story Software, Inc. TaxACT	n	included in 1040 bundle; tiered and unlimited pricing available for other products	sb	incl. in 1040 bundle	y	pdf import incl. in 1040 bundle	2000/xp/vista/win 7	2000 & up
CCH Small Firm Services ATX™ MAX® Package	n	n	sb w-2 d	n	y	included	xp/win 7	xp/vista SP3 & up/win 7
CCH Small Firm Services TaxWise® Power Package	n	n	sb	n	y	included	xp/vista/win 7	xp/vista SP2 & up
CCH, a Wolters Kluwer Business ProSystem fx Tax	y	y	both	y	y	no charge	2000/xp pro/vista/win 7	xp
Drake Software Drake Software	n (integrated)	n (integrated)	sb	n	y	free	win	2000/xp/vista/win 7
Greatland Corporation Great Tax™	n	unlimited buydown options available; unlimited EF included in silver/gold/platinum packages	sb	buy down avail.	y	free online conv. in demo prog.	win	2003/2008/xp/vista/win 7
HowardSoft® Tax Preparer®	\$45 - \$595 depending on package	\$0 - \$5.95	both	\$0 - \$3.95	n	n/a	win 95/98/xp/vista/win 7	xp & up
Intuit (Lacerte Tax) Lacerte Tax	n	\$6/fed unlimited pricing available	sb	n	y	free	xp SP3/vista/win 7	xp pro SP3
Intuit (ProSeries Professional) ProSeries	n	\$21/fed; \$16/state	none	none	y	free	call for details	xp/vista/win 7
NTS Services Corp. TaxVision	n	n	sb	n	y	free	2003/2008 xp/vista/win 7	2003/2008 xp/vista/win 7
OnLine Taxes, Inc. OLT PRO	n	n	sb	n	y	free	98/xp/vista/win7	xp & up
Petz Enterprises, Inc. CrossLink 1040	n	call for details	both	call	y	included	xp/vista/win 7	xp/vista/win 7
Petz Enterprises, Inc. CrossLink Multi-site Online	call for details	call for details	both	call	n	—	web-based	web-based
RedGear Technologies TaxWorks	n	n	sb	n	y	included	windows desktop applications	2003/2008/xp/vista/win 7
Tax\$imple a div. of Thomson Reuters Tax\$imple	n	\$9.95/return for low volume \$5/return for high volume	sb	n	n	n/a	win	xp & up
TaxSlayer Pro TaxSlayer Pro	n	n	sb	n	y	free	win classic & premium	win 7 pro
Taxsoftware.com Taxsoftware.com	n	n	sb	n	n	n/a	win/mac	all
Taxware Systems Inc. Wintax	\$150 free w/ early renewal	n	direct	n	y	included	xp & up	xp/win 7
Thomson Reuters UltraTax CS	n	—	sb	—	y	no charge	win	xp/vista/win 7

ONLINE TAX PREPARATION OPTION	INPUT FORM OR INTERVIEW BASED	ALL STATE PACKAGES AVAILABLE	IRS DATA DISPLAYED ON SCREEN	BATCH PROCESSING	HEADS DOWN DATA ENTRY	DATA ENTERED ONLY ON INPUT SCREENS	PROGRAM MANAGEMENT TOOLS					LETTER TEMPLATES TO ASSIST PREPARERS WITH §7216 COMPLIANCE	TAXPAYER FEE CALCULATION AND INVOICING CAPABILITIES	PARTICIPATE IN REFUND ANTICIPATION LOAN PROGRAMS FOR SUBSCRIBERS	PROVIDE REFUND OPTIONS FOR UNBANKED TAXPAYERS	PROVIDE PREPARER FEE DEDUCTION OPTIONS	PROVIDE ONLINE BACKUP OR OTHER DATA SECURITY FEATURES	FED & STATE RESEARCH SERVICES	OTHER SOFTWARE PACKAGES AVAILABLE															
							REPORTS	ORGANIZERS	LABELS	CLIENT LETTERS	SCHEDULING PROGRAM								1120	INCL. IN PRICE OF 1040 PKG.	1120S	INCL. IN PRICE OF 1040 PKG.	1065	INCL. IN PRICE OF 1040 PKG.	1041	INCL. IN PRICE OF 1040 PKG.	990	INCL. IN PRICE OF 1040 PKG.	706	INCL. IN PRICE OF 1040 PKG.	709	INCL. IN PRICE OF 1040 PKG.		
n	b	y	y	y	n	n	y	y	y	y	y	y	y	y	y	y	n	y	n	y	n	y	n	n	n/a	n	n/a	n	n/a	n	n/a	n	n/a	
n	b	y	y	y	y	y	y	y	y	y	n	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	
y	b	y	n	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	
y	b	y	y	y	y	y	y	y	y	y	y	y	y	n	n	y	y	y	y	n	y	n	y	n	y	y	n	y	n	y	n	y	n	
y	b	y	n	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	
n	i	y	n	y	n	y	y	y	y	y	n	y	y	y	y	y	y	n	y	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	* depends on package purchased	
n	b	n	y	y	y	y	y	y	y	y	n	n	y	y	y	y	n	y	n	n/a	n	n/a	y	n	n	n/a	n	n/a	n	n/a	n	n/a	n	n/a
n	f	y	n	y	y	y	y	y	y	y	y	n	y	y	n	n	n	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n
n	f	y	y	y	y	y	y	y	y	y	n	y	y	y	y	y	n	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n
n	b	y	n	y	y	y	y	y	y	y	y	y	y	n	y	y	y	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n
y	b	y	y	n	n	n	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y
n	f	y	y	y	n	y	y	y	y	y	y	y	y	y	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n	
y	f	y	y	y	n	y	y	y	y	y	n	y	y	y	y	y	y	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n
n	i	y	n	y	y	y	y	y	y	y	y	y	y	y	y	n	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n	
n	f	y	y	y	n	n	n	y	n	y	n	y	y	y	y	y	n	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n
y	b	y	n	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y
y	b	n	n	y	y	y	y	y	n	n	n	n	y	y	y	y	y	y	n	y	n	y	n	y	n	y	n	n	n/a	n	n/a	n	n/a	
n	f	y	n	y	y	y	y	y	y	y	n	n	y	y	y	y	n	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n
n	f	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	y	n	y	n	y	n	y	n	y	n	y	n	y	n	y	n	