



The Professional Tax Solution | 2009

ALWAYS EXCEPTIONAL



CPA Technology Advisor
2009 TAX COMPLIANCE REVIEW

Support/Training & Help System: ★★★★★★
General Operations/Ease-of-Use: ★★★★★½
Workflow & Productivity Tools: ★★★★★½
Integration/Imports & Export: ★★★★★½
Document Storage Systems: ★★★★★
Relative Value: ★★★★★½
Overall Rating: ★★★★★½



National Association of Tax Professionals (NATP)
2009 SORTING OUT SOFTWARE
#1 in Overall Customer Satisfaction



National Association of Tax Professionals (NATP)
2009 SORTING OUT SOFTWARE
#1 in Support



National Association of Tax Professionals (NATP)
2009 SORTING OUT SOFTWARE
#1 in Ease of Installation



National Association of Tax Professionals (NATP)
2009 SORTING OUT SOFTWARE
#1 in Software Reliability



National Association of Tax Professionals (NATP)
2009 SORTING OUT SOFTWARE
#1 in Software Updates After Tax Law Changes



Journal of Accountancy
2009 TAX SOFTWARE SURVEY
4.5 Overall Satisfaction Rating



CPA Technology Advisor
2010 READERS' CHOICE AWARD
Federal/State Income Tax Compliance



CPA Technology Advisor
2010 READERS' CHOICE AWARD
Website Builders for Accounting Firms



CPA Technology Advisor
2010 READERS' CHOICE AWARD
Document Management & Document Storage



CPA Magazine
2009 TOP 6
1040 Software



CPA Magazine
2009 TOP 10
Business Tax Software Solutions



CPA Magazine
2009 TOP 6
Tax Suites Solutions

Free Conversions >>>

Simplifying Your Transition

Converting and importing data into Drake Software is quick and easy, and we're committed to giving you a smooth transition to Drake. You'll receive your conversion program early so you have plenty of time to get ready before tax season. See the list below for the conversion programs we currently offer. Please call us or visit us online at DrakeSoftware.com if you do not see your software listed.

- > Crosslink® by Petz Enterprises (1040)
- > Intellitax Windows™ and Classic™ by Orrtax (1040)
- > Lacerte® by Intuit® (1040, 1120, 1120S, 1065)
- > ProSeries® by Intuit® (1040, 1120, 1120S, 1065)
- > ProSystem FX® by CCH (1040, 1120, 1120S, 1065)
- > Saber/Max® by ATX (1040, 1120, 1120S, 1065)
- > TaxSimple® (1040)
- > TaxSlayer Pro® (1040)
- > TaxWise® by Universal Tax Systems (1040, 1120, 1120S, 1065)
- > TaxWorks® by Laser Systems (1040, 1120, 1120S, 1065)
Also sold as GreatTax™, Tax Agent and Tax Vision
- > UltraTax® by Creative Solutions (1040, 1120, 1120S, 1065)
- > TaxAct® by 2nd Story Software, Inc. (1040)
- > Turbo Tax® by Intuit® (1040 - Files must be sent to Drake for conversion)

A Smooth Transition



"I LOVE your software and would NEVER go back to my previous software. Your support is the VERY BEST."

Arlon > Valued Customer Since 2007

Training >>>

Tackle Tax Season with Confidence

Evaluation Guide > This guide introduces you to navigation, setup, and e-filing. It walks you through developing a 1040, an 1120, and a 1065 return within the software. You also earn FREE CPE credits just for completing the evaluation guide.

Drake Electronic Training Center (ETC) > Use ETC as a resource to train your entire office! It offers interactive tax courses on a variety of topics from basic 1040 preparation to corporate and partnership instruction – all with the option of earning CPE credit. Enter practice returns to familiarize yourself with Drake data entry and view Tutorials that teach the basics of the software. A report card feature is available to give students or office administrators an overview of their progress. Visit DrakeETC.com for more information.

Drake Passport to Success > We've created Passport to Success to help you get ready for a great tax season with Drake Software. Passport consists of an itinerary of important tax and software topics to explore before tax season begins. We'll even keep track of your progress by stamping your Passport along the way. At the end of your journey, you will receive a special certificate. Passport to Success is available at Support.DrakeSoftware.com.

Interactive Tutorials > Tutorials introduce the basics of the software, including setup, navigation, e-filing, and more.

Live Training > New customers can look forward to a wide array of training options, from online webinars to live training. We offer courses across the United States and in Franklin, NC – the home of Drake Software. For dates and locations, visit DrakeSoftware.com training menu.

Update Schools > Each fall, Drake Software hosts Update Schools at various locations across the United States. These schools review the latest tax law changes, present new software enhancements, and provide the opportunity to earn CPE credit while networking with other users. For dates and locations, see the training menu at DrakeSoftware.com.

Drake Software Manual > The Drake Software manual is a comprehensive resource for all your software questions. You can access the manual as a PDF file on your Drake CD, from within Drake Software, or online at Support.DrakeSoftware.com.

Drake Help System > Access the Drake Help System from within the software. It includes screen-specific information along with steps for completing procedures in the program. The Help System is user friendly, with three different ways to access data: by topic, index, or keyword search. You can access field-specific help, screen help, and a FAQ section to find answers to your questions quickly, all from within data entry.

Support >>>

Providing the Best Support ... Hands Down!



With Drake, you can expect personal and prompt service – no matter what time of year it is. On average, our customers wait less than nine seconds during peak season to speak with a customer support representative. You can depend on our staff of dedicated support personnel, with direct access to software programmers, to give you the answers you need promptly. Spanish support is also available.

Knowledge Base

Access the most current support and product information 24/7. Drake constantly updates and enhances the Knowledge Base so you can troubleshoot or find answers to specific questions. You can even customize your search based on a keyword, category, subcategory, and/or year. Drake customers access the Knowledge Base by clicking the “Support” shortcut key in the software and by logging on to Support.DrakeSoftware.com.

Broadcast E-mail

With Drake, you're provided with your own e-mail address. Clients are notified of important information via broadcast e-mails to help you stay on top of the latest industry news and Drake-related updates.

Online Tax Research

Receive access to RIA's Checkpoint Online when you purchase Drake Software. This resource includes the current tax year's *Federal Tax Handbook*, tax code, RIA Tax Return Guides, a form/line finder, over 75 financial and tax calculators, and more.

Forum	Last Post	Threads	Posts
Drake Software General Board			
News & Information (1 Viewing) Read the latest here!	Free Tools... by DavidReese Today 01:50 PM	101	428
State News & Information (1 Viewing) Read the latest here!	New York State tax return... by abankin 12-30-2009 11:45 PM	58	222
Suggestions (2 Viewing) Share your suggestions not related to our state software programs here.	Online Organizer by DavidReese Today 03:38 PM	1,044	7,753
State Suggestions (1 Viewing) Share your suggestions and feedback on our state software programs here. Please include the state name or abbreviation in the subject of your posts.	PA local returns by tm_g Today 02:05 PM	243	1,157

Drake Software Forums

Online forums, moderated by Drake representatives, provide opportunities for Drake customers to post messages about everything from business strategies and software questions to the latest tax news and software suggestions.

Business Development >>>

Tools for Success

1040.com
Your complete tax information source.

Home Tax Tips Tax Forms Calculators Tax Estimator Online Tax Preparation

Home

Home News & Articles Federal Taxes State Taxes Tax Tools Online Tax Preparation Professional Preparers

Prepare your 2008 taxes with 1040.com Online Tax Preparation

- Completely redesigned for tax year 2008. Interview now easier than ever!
- New! Preview your completed return. Pay nothing until you file!
- Returning users – save time by bringing forward your 2007 data.

START NOW!

Does your tax software help build your business? Or does it only have your business?

Attend a Drake Software Seminar and find a better partner

Tax Headlines

Tax tip this year: Cut your losses
Dec. 24–The new year is just around the corner, all the more reason to take steps in the last few days remaining of 2009 to help lower your income taxes. Also, if you buy a new car by the end of the year, you can deduct state and local sales or excise taxes under a provision of the economic

Preparer Websites at 1040.com

Tired of your software company competing with you for new clients? Drake partners with our customers to help them grow their businesses. We offer customers free access to 1040.com Preparer Websites, so you have the opportunity to easily create, maintain, and monitor your firm's customized website. You can even offer online filing, creating a potential profit center for your business. Drake redesigned its Preparer Websites for 2010 with a new look and feel, and it's easy to see why they were voted #1 by readers of CPA Technology Advisor magazine.

Free Marketing Tools

Drake Software customers have free access to marketing materials at Support.DrakeSoftware.com. The custom marketing kits include professional posters, newspaper ads, postcards, buttons, banners, and more. While some of the printed materials are available at cost, you can download all artwork and ideas free as PDF files.

Diagnostics >>>

Compare & Repair

Interactive Diagnostics

Drake 2009 - Calculation Results - (400-00-1904 - Samualson, Michael B. Elizabeth)

	Total Income	Taxable Income	Total Tax	Refund	Balance Due	Payment Method	Eligible For EF
Federal	85,059	66,359	9,121	7,529	0	Receive Check	Yes
NC 400	65,000	51,535	3,394	0	2,694	Check or CC	No
GA 500	6,300	5,678	136	0	51	Check or CC	No
SC 1040	20,000	15,604	630	0	330	Check or CC	Yes

EF Messages - Double click on any highlighted item in the list below to fix the problem:

Package	Code	Description - (right-click for full description)
NC	UNVER	There is an unverified field on a NC screen...
GA	UNVER	There is an unverified field on a GA screen...

Return Notes:

- NC Electronic Filing NOT allowed - See Message Page
- GA Electronic Filing NOT allowed - See Message Page

Fee Type	Amount
Preparation Fee	\$350.00

DCN: 00-777777-01904-0

Total Tax Refund: 4,454

Current Program: Calculation Complete **Eligible For E.F.**

Description: Press <ENTER> key or Click Here to Continue

The convenient Calculation Results window displays your return with at-a-glance information such as notes, fees, and total refund.

You can also see if the return is eligible for e-file. If ineligible, you can link directly to the problem form and field with one click.

Tax Year Comparison

Quickly view possible changes with this multi-year comparison.

Messages & Notes Pages

Drake automatically generates red messages when a return has certain issues that would cause an IRS rejection. This page also lists Drake error codes and brief descriptions to help you resolve the issue. Yellow notes pages are also generated to provide reminders or tips about the tax return.

Electronic Filing >>>

Fast & Easy

Drake has been the leader in electronic filing for over 20 years, and we know how important speed and reliability are to you. Having been part of e-filing since its inception in 1986, we have the experience to ensure that your files are secure. Plus, our processing center is the most reliable in the industry.

You get everything you need to e-file individual and business returns, both federal and state. Our secure servers process your e-filed returns, and we route them to the proper service centers and appropriate states.

Attach PDF Files

In Drake, it's easy to attach PDF files to your business returns for e-filing. Once you're done, the documents can be stored in the Drake Document Manager for future reference. PDFs can be e-filed on forms 1120, 1120S, 1065, and 990.

*Last Year Drake Software Seamlessly Processed Over
15 Million Federal & State Accepted Returns*

Drake Software is the #1 Tax Software Company in the Nation! I have partnered with them where I send clients to my website (through 1040.com) and they do their own Federal & State Returns.

Jim > Valued Customer Since 1996

Get it Fast. Get it Right. >>>

Expect Early Delivery, Intuitive Data Entry, & Fast Calculations

The screenshot shows the Drake 2009 View/Print Client Return software interface. The window title is "Drake 2009 View/Print Client Return | Samualson, Michael & E (400001904)". The interface includes a menu bar with options like Data Entry, Print, Setup, Archive, Email, Refresh, Basic View, Help, and Exit. Below the menu bar is a "Select Forms to View/Print" section with a tree view showing folders for Federal, Miscellaneous, California, and North Carolina. The main area displays Form 1040 for the year 2009, titled "U.S. Individual Income Tax Return". The form is for Michael and Elizabeth Samualson, residing at 219 Pasadena Avenue, Sacramento, CA 95841. The filing status is "Married filing jointly". The form includes sections for Exemptions, Filing Status, and Election Campaign. The status bar at the bottom indicates "3 Form(s) Selected for Printing".

Productivity

Flexible Data Entry > You're in control! Choose from our award-winning data entry methods, including desktop-installed, web-based hosted solution, or Web1040, an interview-based system. Define options to fit your data entry needs.

Simple Navigation > Anytime during data entry, click once to view generated forms or open a summary of the return. From the summary screen, another click selects the return for e-filing. Navigating through the return process is fast and simple.

Organized Results > Enjoy the ability to view a tax return's generated forms and worksheets in a tree view, or narrow your view by form category. The intuitive Enhanced View Mode allows you to easily select forms for printing, access form pricing, and change the form order on the fly.

Always Current > Keeping your software up to date is easy. With the Update Manager's automatic updates, you never have to miss a program update.

NEW... Hyperlinks & Tabs

Hyperlinks and tabs are available in all packages. Both provide even FASTER data entry.

Hyperlinks > Links serve as convenient shortcuts from one screen to another.

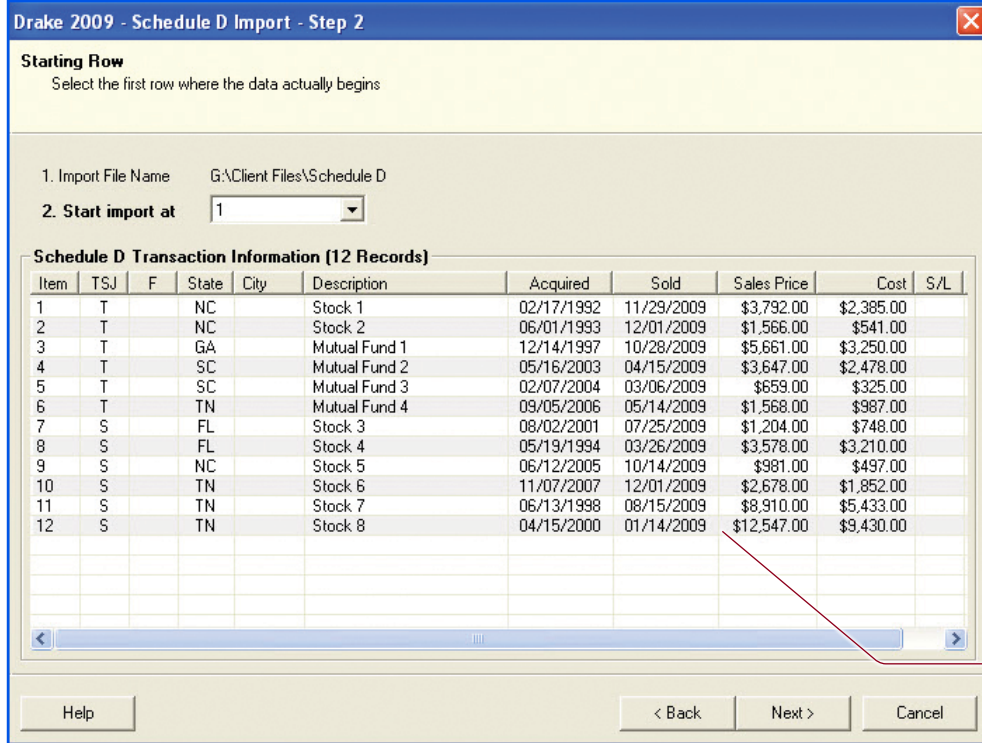
Tabs > Tabs link screens together and provide easier navigation on multi-screen forms. Tabs also allow the information from one screen to be directly associated with information from another screen. Because the program "remembers" which screens are associated, the tabs help keep related information together.

Customized Letters

Keep in touch with your clients easily with over 40 prewritten letters that you can edit to suit your clients' needs. The Letter Editor allows you to fully customize or write a letter using keywords and conditional paragraphs, font choices, letterhead options, and many advanced features to enhance and personalize your client communications.

"I can never thank you enough. I looked at several companies, but was sold on Drake, and I have never doubted that decision. Your customer service is top notch, and I have never encountered another company, of any sort, that even comes close in comparison. Plus, each year you make terrific improvements to your software. Thank you and keep up the excellent work. It is always appreciated."

Anita > Valued Customer Since 1998



Features to Save You Valuable Time

Quick Estimator > Estimate your client's refund with minimal data entry and a few simple clicks.

Archive Manager > Save several versions of a tax return, allowing you to quickly and easily give the best recommendation to your clients.

Hot Keys and Macros > Simplify data entry with preprogrammed shortcuts or custom macros to reduce repetitive keystrokes.

Auto-Fill Features > The Employer Identification Number (EIN) and ZIP code databases allow you to save time by entering EIN and address information only once. The EIN database automatically fills employer fields on future returns after your initial entry of EIN information, while the ZIP code database will complete the city and state fields for you once you've entered your client's ZIP code.

Import & Export Features

Drake makes it easy to transfer data from one return to another.

8615 Export > Simplify data entry in a quick, two-step process by exporting the parents' tax information to a child's Form 8615, saving you time and keystrokes.

K-1 Export > Partnership and business returns (1041, 1120S, and 1065) easily flow into 1040 tax returns.

Trial Balance Import > Simply enter data from your balanced books into our trial balance spreadsheet and import the information directly into an 1120, 1120S, or 1065 return.

W-2 Import > Download W-2 information directly into Drake data entry.

Schedule D Import > With this clean and simple feature, take all of your Schedule D transactions from Excel® and, with the click of a button, import unlimited entries into Drake.

Forms & Schedules

With over 6,000 federal and state forms and schedules, Drake Software includes:

> 1040	> 1040NR	> 1041	> 1065	> 1120	> 1120H
> 4720	> 5471	> 1118	> 3115	> 1120S	> 706
> 709	> 990	> 990PF	> All states		

"Your technical support is the very best I have found in the industry. I cannot afford the time to spend hours on the phone to get help when I have clients waiting for their tax returns. The help is both prompt and accurate.

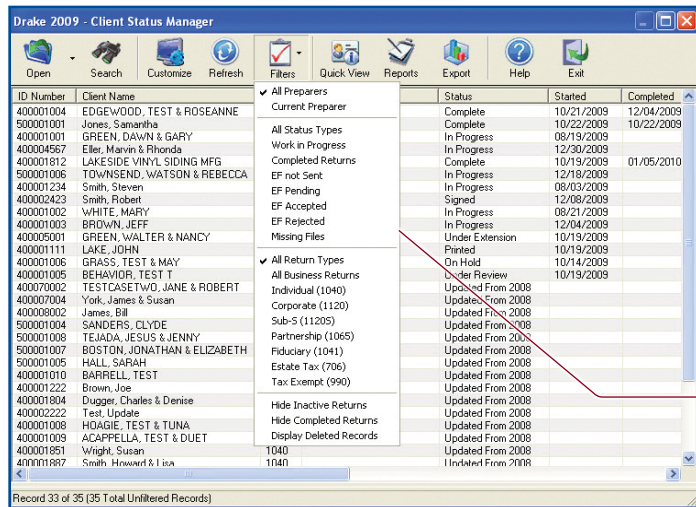
I will gladly recommend Drake to my fellow income tax preparers...I am glad that I found you."

Wayne > Valued Customer Since 2008

Practice Management >>>

Keeping You Organized & Efficient.

Client Status Manager (CSM)

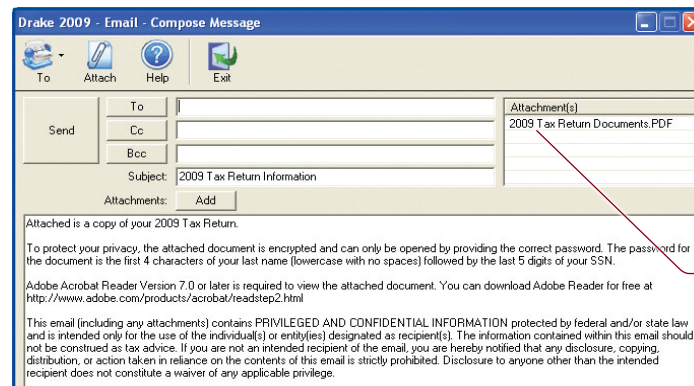


- ▶ Easily search, view, and organize client files
- ▶ Follow workflow and manage productivity with on-screen tracking and reporting
- ▶ Track return details, from preparer efficiency to billing revenue and even real-time accounts receivable

Narrow down your view using filters

Interactive Home Window > The Home window features a condensed version of the CSM. The Personal Client Manager (PCM) displays returns for the logged-in preparer, helping to organize and prioritize your day.

The Notes portion of the Home window acts as your electronic notepad. The Appointments portion displays your daily appointment schedule, while the Notifications section apprises you of e-mails to download or updates available. The Home window also allows you to hide all client-related data with the click of a button.



PDF Printer

With the Drake PDF printer, you can password-protect PDF copies of tax returns. And from data entry, you can print an electronic copy of any return to the Drake Document Manager.

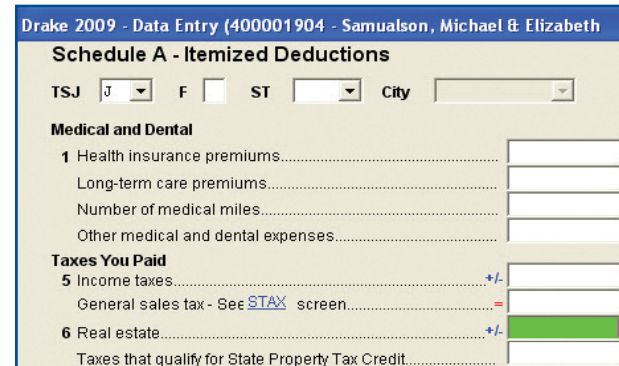
You can even e-mail a client directly from inside a tax return, and, with one click, attach an encrypted PDF copy of the return to the e-mail.

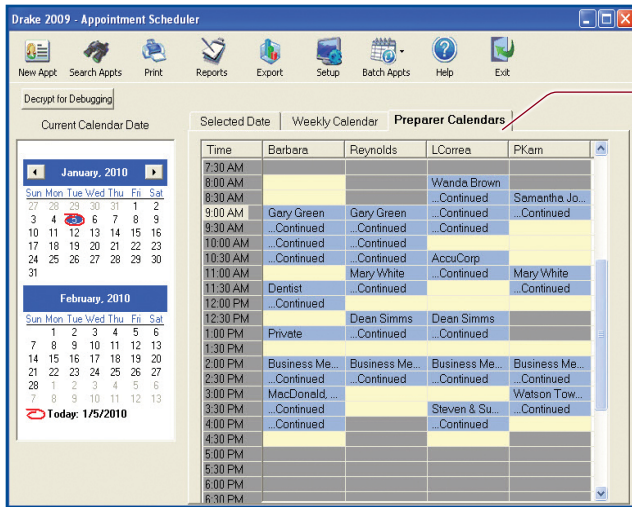
Flagged Fields

With Drake, YOU manage the entire return-creation process. Use flagged fields to verify important data entry fields before a return can be finalized. Flag fields as you go, or set flags globally for all new returns to help you reduce mistakes, track your marketing efforts, or double-check your clients' information. With our flagged field options, you are in control of every tax return.

Return Tracking

The TRAC screen lets you follow the progress of each return. The software automatically records the date and time data is first entered, the last time the return was altered or calculated, and the return's e-file status. Enter details such as interview time, date promised, and return pick-up time. You can also track fee and payment details.





Appointment Scheduler

Create and manage preparer schedules, appointments, and batch appointments in the Scheduler. The Scheduler can be launched in either Preparer Mode or Front Office Mode (designed for office personnel who create and manage appointments but don't need access to the actual Drake program).

Preparer Group Security

Assigning security rights to the preparers in your office is easy with Group Security. Use one of the three default groups or create your own groups for your office's unique needs. Preparer security management is convenient and flexible.

Proformas & Organizers

Proformas and organizers are valuable pre-season tools that help save time during the rush of tax season. Organizers, which can be e-mailed securely as PDF files, help your clients collect their records and prepare for their appointments. Use proformas to guide you through client interviews and speed data entry. Both proformas and organizers include the previous year's tax information.

Standard & Custom Reports

The Report Manager provides a centralized location for managing reports. Choose from predefined reports, edit existing reports, or create reports from scratch using keywords and filters. All reports can be saved as a PDF file or in comma delimited (.csv) format, which can be imported into Microsoft Access® or Excel®.

Client & EF Reports

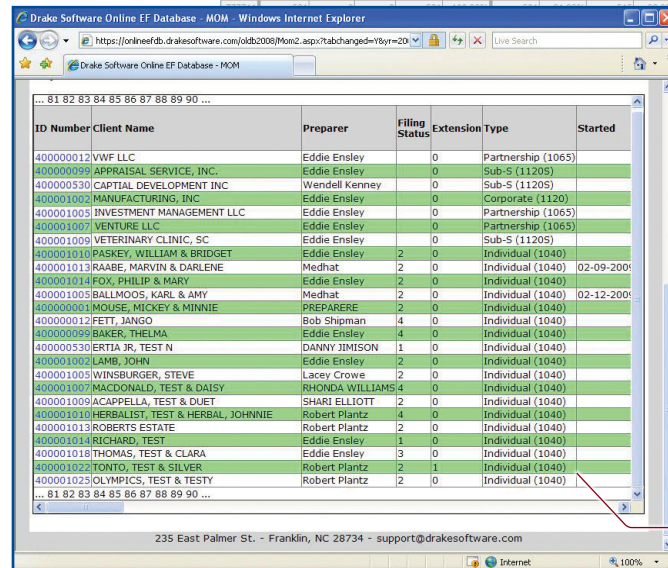
Operate your practice more efficiently with reports created by using client and EF information such as data entry statistics, return status, and preparer statistics.

Real-Time Web Reports

Use the Online Electronic Filing (EF) Database to track e-filed returns quickly and easily from anywhere with an Internet connection. See which returns have been IRS and state accepted or rejected, and monitor the status of bank products. You can even check the status of your preparer fees online! If you have multiple offices, view a snapshot of your entire business by running various reports in the Multi-Office Manager (MOM).

EF data is updated continuously as we process new information about your returns. You can convert these reports to Microsoft Access® or Excel® files.

Totals	Returns				Bank Products				Preparer Fees						
	Rejected & Pending	Accepted	Rejected	Accepted	Bank Products on	Bank Products to	Accepted	% Bank Product	Total Prep Fees on	Accounts Paid	Avg Prep Fee on	Prep Fees Deposited	Prep Fees Pending	Accepted and Pending Prep Fees	
12,708	98	136	12,476	98.17%	11,853	95.01%	11,444	96.56%	\$1,161,241.00	11,426	\$97.97	\$1,124,852.00	\$13,007.00	\$1,174,248.00	
EFIN	1,261	42	6	1,213	96.19%	1,200	98.93%	1,158	96.50%	\$113,708.00	1,151	\$94.76	\$110,248.00	\$554.00	\$114,302.00
777701	211	0	0	211	100.00%	206	97.63%	203	98.54%	\$20,644.00	203	\$100.21	\$20,322.00	\$0.00	\$20,644.00
777702	387	24	4	358	92.77%	341	94.99%	332	97.36%	\$33,852.00	334	\$99.27	\$33,258.00	\$396.00	\$34,248.00
777703	369	14	4	351	95.12%	344	98.01%	335	97.38%	\$34,422.00	337	\$100.06	\$33,681.00	\$396.00	\$34,818.00
777704	772	0	0	772	100.00%	754	97.67%	716	94.96%	\$70,191.00	710	\$93.09	\$67,240.00	\$0.00	\$70,191.00
777705	1,201	0	31	1,170	97.42%	1,159	99.06%	1,119	96.55%	\$114,379.00	1,118	\$98.69	\$110,904.00	\$3,089.00	\$117,468.00
777706	506	0	12	494	97.63%	480	97.17%	463	96.46%	\$45,401.00	458	\$94.59	\$44,010.00	\$1,188.00	\$46,589.00
777707	376	0	1	375	99.73%	367	97.37%	358	97.55%	\$36,586.00	356	\$99.69	\$35,690.00	\$0.00	\$36,586.00
777708	440	0	1	438	99.77%	410	93.39%	400	97.56%	\$41,038.00	401	\$100.09	\$40,115.00	\$99.00	\$41,137.00
777709	893	0	32	861	96.42%	722	83.86%	702	97.23%	\$1,848.00	701	\$99.51	\$1,070.00	\$2,772.00	\$4,620.00
										\$51,325.00	507	\$96.68	\$48,949.00	\$0.00	\$51,325.00
										\$78,081.00	798	\$94.64	\$75,707.00	\$0.00	\$78,081.00
										\$153,106.00	1,399	\$104.58	\$145,386.00	\$2,683.00	\$155,789.00
										\$83,175.00	816	\$99.73	\$81,541.00	\$198.00	\$83,373.00
										\$73,830.00	750	\$94.17	\$71,151.00	\$190.00	\$74,020.00
										\$61,175.00	613	\$96.95	\$59,315.00	\$570.00	\$61,745.00
										\$78,480.00	774	\$97.96	\$76,238.00	\$832.00	\$79,312.00



Multi-Office Manager (MOM)

Combine information on paper or e-filed returns from multiple offices into one database, allowing you to track all of your offices from one simple-to-use interface. This tool works via the Internet and with the Client Status Manager as it sends electronic transmissions to Drake, combining them automatically into one database.

View Multi-Office Data in Real Time



Convenience with e-Collect™

Use e-Collect™ as a simple and inexpensive way for your customers to pay your fees out of their refunds. e-Collect™ is fully integrated into Drake Software, so there's no need to exit the program to process the information. It's convenient for you and your customers: no accounts receivable, no collection hassles, no merchant account fees, and your customers can use direct deposit!

Disbursement options include:

- > e-Direct - Direct-deposited into their own bank account
- > e-Check - Print a check in your office
- > E! Visa® Prepaid Card

Taxpayers can choose to have their tax-preparation fees withheld from their refund proceeds and paid directly to the tax preparer. It's possibly the best choice for you and your customers.

Choose from Two Program Levels

e-Collect™ Basic > The ideal option if you don't want to worry about check stock and E! Card stock inventory. This program option is free for you to offer to your customers.

- > No checks, no cards – simply provides a direct-deposit option for your customers to pay their tax-preparation fees.

e-Collect™ Elite > The best choice if you want to offer the whole suite of e-Collect™ disbursement options: E! Card, direct deposit, and check.

- > Includes all supplies, including check stock and instant issue prepaid card inventory.
- > Receive detailed instructions on how e-Collect™ works.
- > All customer applications are automatically generated out of Drake Software.
- > Marketing support provided to you online in downloadable files for your office.

"The software makes it so much easier, especially for multiple returns and multiple states. There are no worries about computations...if something is out of whack, it will give you an error message. Plus, it has speed and definite accuracy. My business has increased because I can handle more clients."

Alexander > Valued Customer Since 1999

The Professional Tax Solution >>>

Accountability and Education

The days of sitting down with your calculator and a shoebox of receipts and filling out a tax return by hand are largely gone. With millions of Americans turning to paid tax preparers each year, the IRS has announced sweeping changes for the 2010 tax season on how preparers conduct their business.

For over 33 years, our team of programmers, tax analysts, CPAs, and EAs have provided tax professionals with the tools they need to build their businesses and attract new clients. Drake Software is consistently improving by providing the most current technology available. This includes the most up-to-date tax law changes, as well as time-saving features integrated into the software.

Drake also ensures that our customers have access to extensive, on-demand training. Training is provided through live classes, webinars, update schools, and over 50 audiovisual tutorials. Drake even sponsors numerous avenues to earn CPE credits.

A steady focus on value, consistent excellence in federal and state programming, and free electronic filing make Drake the trusted choice for thousands of tax professionals.

We welcome the opportunity to earn your trust and count you as a valued customer.

John Sapp, CPA
VP of Education, Sales, and Marketing
Drake Software

Drake Software is proud to be a qualified sponsor of continuing education with the National Registry of CPE Sponsors (NASBA), the California Tax Education Council (CTEC), the Oregon State Board of Tax Practitioners (ORBTP), the Texas State Board of Public Accountancy (TXSBA) and the Internal Revenue Service.

DrakeSoftware.com/Training/CPECredits.aspx



Minimum System Requirements >>>

Windows 2000 & XP

- > 300 MHz processor or higher
- > 128 MB of RAM

Windows Vista & Windows 7

- > 800 MHz processor or higher
- > 512 MB of RAM
- > Support for Super VGA graphics

All Windows Operating Systems

- > CD Drive
- > 100 MB of available hard drive space, plus 7 MB for each state program
- > Internet Explorer 6.0
- > Internet access
- > HP-compatible laser printer (*strongly recommended*)
- > TWAIN-compliant scanner

These are the minimum requirements to run Drake Software on most systems. For superior performance, we recommend system upgrades above the stated minimums. Actual requirements will vary based on your system configuration, in addition to the application and features installed. Internet access is necessary to download patches.

Network Capabilities

Whether you're an office of one or 100, it's easy to network Drake Software with a dedicated server or peer-to-peer network.

"I was really nervous about changing to Drake and have thought several times throughout tax season about what a great move it was and how I should thank you. I'm pleasantly surprised at how easy the transition was. I planned on more problems and a much steeper learning curve than I experienced. Thanks for sticking with me and getting me on board!"

Mark, CPA > Valued Customer Since 2007

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Business Started	1977
Employees	325+
TY 2009 E-File Statistics	Over 15 Million Federal & State Accepted Returns
Federal E-File	Available since 1986
Internet E-File	Available since 1998
State E-File	Available since 1993
Operating Systems	2000, XP, Vista, or Windows 7

Letters	All customizable
Comparison	Three-year comparison of key return line items
Diagnostics	Information on each return's possible errors
Reporting	Real-time web reporting & software-generated reports available
Support Options	Phone, fax, e-mail, online knowledge base
Tax Season Support Hours	Mon-Fri 8 am - 10 pm (EST) > Sat 8 am - 6 pm (EST)
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Average Support Hold Time	Less than 9 seconds

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